

SPECIFIC PROMOTION OR COMPETITION RULES –

PROMOTION SUMMARY

The Hits, brought to you by NZME Radio Limited (**Promoter**), is giving listeners the chance to win a trip for 4 people (2 adults and 2 kids) to Singapore (**Promotion**).

HOW TO ENTER

1. The Promotion starts at 6am on 28/03/2026 and ends at 5pm on 10/04/2026 (**Promotional Period**).
2. To enter the Promotion a participant must:
 - a. Be an eligible contestant to play under the Promoter's Standard Terms and Conditions below
 - b. Be 18 Years of age or older to enter
3. To enter, participants must listen out for the cue to call on The Hits then call 0800 The Hits and get on air.
4. The promoter will attempt to contact a daily entrant a maximum of two times using the details provided at the time of entry. If the winner does not answer, an alternative winner will be drawn.

The winner will be randomly drawn on 10/04/2026

PRIZE

1 x Grand Prize Winner - An 'Out of this Galaxy' Family Getaway to Singapore including:

- Return Economy Class flights for four (2 adults and 2 children) to Singapore from AKL or CHC Airport.
- 4 nights' accommodation for 2 adults and 2 children in Singapore
- Airport to hotel (and return) transfers in Singapore
- \$2,000 NZD spending money

Flight Terms:

The **Singapore Airlines x The Hits – Super Mario Galaxy Movie Flight Competition 2026** ("Promotion") and prize ("Prize") form part of these terms and conditions. By entering the Competition, participants ("Participants") agree to be bound by these terms and conditions. The decision of Singapore Airlines ("the Promoter"), who has a registered address at Level 19, 205 Queen Street, Auckland 1010 New Zealand, is final and no correspondence will be entered into.

1. Promotion Summary

1.1 The Promotion allows the participant to win four (4) return Economy Class tickets from Auckland or Christchurch travelling on Singapore Airlines to Singapore. The competition closes 3pm 10 April 2026

1.2 Information on how to enter and the prize(s) form part of these terms and conditions. By participating, entrants agree to be bound by these terms and conditions.

2. How to Enter

2.1 The Promotion Period begins on 6am 28 March 2026 and ends on 3pm 10 April 2026

2.2 Participants can enter this competition by listening to The Hits and calling 0800 THE HITS when they hear the cue to call

2.3 Participants will be entered into a lucky prize draw, which will be drawn on 10th April 2026 and called after 3pm via The Hits.

2.4 Employees of Singapore Airlines, and associated sponsor(s) and their immediate families are not eligible to participate.

2.5 Prize winner must be at least 18 years of age in order to be eligible for the prize. Participants must be a resident of New Zealand, hold a passport with minimum six months' validity and not have any prior criminal convictions.

3. The Prize

3.1. The Winner will be decided by lucky draw on 10 April 2026 via The Hits. The Promoters determination of the Winner will be final, and no correspondence will be entered in to.

3.2. The Winner will be advised and confirmed by email, and this may be announced through eNewsletter, social media or on Singapore Airlines' or The Hits' website to participants. The Winner must reply to the email within 3 working days to confirm their acceptance of the prize. If no correspondence is received after 3 working days, The Hits reserves the right to draw another prize winner.

3.3 The Prize consists of:

(a) Four (4) Economy Class return flights from Auckland or Christchurch to Singapore. Please note travel only applies on Singapore Airlines operated aircraft and codeshare flights are not included.

3.4. The Winner and the Winner's chosen travelling companions ('Companion') are responsible for and must cover the cost of:

(a) visas, passports and any other travel documentation required;

(b) transport and associated costs from their residence to their selected airport for flight departure and from their selected airport to their residence upon returning to New Zealand;

(c) all other expenses related to the Prize, including without limitation taxes, full travel insurance, transfers, spending money, food and beverage and any other incidental costs; and

(d) any changes to travel dates or additional accommodation outside the travel period specified in the Prize details.

3.5. Travel for the Prize must depart and return during the following period: 1 May 2026 until 28 February 2027 ("travel period"). Travel blackouts include 3rd July to 19th July 2026, 25 September to 11 October 2026 and 10 December 2026 to 12 January 2027. All travel must be completed by 28 February 2027.

3.6. The Winner and Companion must travel together at all times within the travel period. The dates for travel beyond those noted in clause 3.5 are subject to availability. The Winner may not get preferred dates. Singapore Airlines reserves its right to impose particular flight embargoes during periods of heavy demand as is required commercially from time to time.

4. Specific Rules

4.1. The Winner and Companion must hold full international travel insurance for the duration of the trip prior to departure from New Zealand.

4.2. If the Winner or Companion has a criminal record and is denied entry into their final destination or encounters any visa issues on route, Singapore Airlines cannot be held responsible or liable in any way.

4.3. The provision of air tickets from Singapore Airlines is subject to the following conditions:

(a) the issuance of tickets is subject to clause 3.5;

(b) excess baggage waiver will not be granted;

(c) Economy Class tickets are not upgradable to Premium Economy, Business Class or First Class unless the winner wishes to do so at their own expense;

(d) the tickets will only be issued if all sectors are confirmed;

(e) once the airline tickets are issued to the Winner and Companion, requests for changes of passengers' names and travelling sectors will be subjected to Singapore Airlines approval. For any changes to tickets after issuance a charge of NZD75.00 per change will be levied;

(f) no portion of travel not utilised may be carried forward beyond the validity dates contained on the ticket. Notwithstanding any validity date on the ticket, all travel on tickets issued must be utilised in full 12 months after the start date of an international travel bubble, as defined in clause 3.5; and

(g) travel will only be available on Singapore Airlines' operated services.

4.5. Frequent Flyer mileage cannot be accrued on any of the free or concession travel undertaken for this Prize.

4.6. Charges for excess baggage shall apply where a passenger seeks to carry more than their entitlement of luggage. In such cases, Singapore Airlines is not liable for the charges.

4.7. Tickets will be valid only for the travel as specified and for the period specified on the ticket. Unused travel at the expiry of the validity period cannot be refunded or re-utilised. Once a journey commences (i.e. the point at which the first flight coupon is redeemed for travel), the utilisation of the commitment for free tickets is deemed to have been made against the provision stated above.

4.8. Tickets are not transferable and must be issued only in the correct name of the person travelling.

4.9. The Prize is not transferable or exchangeable and cannot be redeemed for cash. The Prize must be taken as stated in these terms and conditions and no compensation will be payable if the Winner is unable to use the Prize as stated. For the avoidance of doubt, if the Winner is, for whatever reason, unable to travel on a nominated date during this period, whether the failure was due to reasons beyond the Winner's control or otherwise, then the Winner will forfeit the Prize.

5. Winning the Prize

5.1. The Winner must be available for the preparation of all publicity that may be required by Singapore Airlines.

5.2. The Winner accepts the Prize entirely at his/her own risk and indemnifies Singapore Airlines in respect of any claim for any accident, injury, property damage or loss of life that may occur in connection with the Prize.

5.3. The Promoter makes no representation as to safety, conditions and other issues that may exist at any destination. International travel advice can be obtained from various sources, including government, local consular offices and the web site of the New Zealand Ministry of Foreign Affairs and Trade.

5.4. All travel is subject to the terms, conditions and restrictions of the Prize service providers.

5.5. The Winner and Companion must sign a legal release, in a form acceptable to the Promoter in its absolute discretion, if requested by the Promoter.

6. Privacy and Privacy Policy

6.1. By participating, entrants grant Singapore Airlines exclusive permission to use their names, characters, photographs, videos, voices and likeness in connection with the Promotion and for future promotion and marketing purposes and waive any claims to royalty, right or remuneration for such use.

6.2. All participants personal details must be valid and up to date and will be held by Singapore Airlines, subject to each entities privacy policy and may be used for the purpose of the Promotion and for future promotion and marketing purposes.

6.3. Personal information provided at the time of entry is presumed to be true and, in the case of text or email notification – active, through to and beyond the date of the Promotion's completion.

6.4. The Promoter will comply with its obligations under the Privacy Act 1993.

6.5. The Participant agrees that the Promoter may collect, use and disclose the participant's name, details and personal data (including photographs, audiovisual and other recordings) for the following purposes: to communicate with the Participant for the purposes related to the Competition, to provide goods and services to the Participant upon request, to send KrisFlyer e-newsletters and messages relating to KrisFlyer news, products and services, for publicity (whether to promote the Competition or otherwise) and for other matters for which the Participant has provided the Promoter with consent, without further notification, remuneration or compensation.

7. General

7.1. The Promoter reserves the right to amend, vary, extend or discontinue a Promotion at any stage, for any reason.

7.2. The Promoter takes no responsibility for any inability to enter, complete, continue or conclude the Promotion due to equipment or technical malfunction, busy lines, misspelt email address, Acts of God or otherwise.

7.3. To the fullest extent permitted by law, Singapore Airlines will not be liable for any loss or damage whatsoever (including but not limited to direct or consequential loss) or for personal injury as a result of Promotion entry or winning the Prize.

8. General Conditions of Travel

8.1. The Prize winner and his/her Companions are expected to observe the following conditions as part of the utilization of travel:

- (a) Be neatly and appropriately attired when traveling.
- (b) Not carry, on their person, in their luggage or carry-on baggage, any contraband or goods which are prohibited by the laws of Singapore or the country of their final destination, or goods which are unsuitable for carriage on a commercial aircraft.
- (c) Observe all directions of Singapore Airlines ground staff and air crew at all times.
- (d) Comply with the requirements of immigration and customs authorities in each country.
- (e) Take responsibility to pay any fines, penalties, payments or expenditures incurred as a result of such documents not meeting the requirements of those authorities (including any costs with delay).
- (f) Comply with the laws of the jurisdiction they are visiting.
- (g) Hold valid passports with a minimum of 6 months validity at time of travel. The Prize winner and their Companion must organise their own visas and requisite travel documentation (such as relevant valid international drivers' licenses) for trips and any visa or passport charges are their sole responsibility. The Prize winner must obtain and hold travel insurance for the entire duration of their travel. The Prize winner must not do anything to void their travel insurance.
- (h) The Prize winner must at all times act in good faith and must not act in any way that would bring the Promoter into disrepute.
- (i) The Promoter reserves the right to change and vary the Prize at any time and may substitute any Prize for an alternative Prize of similar value without any prior notice. The value of the Prize will be solely determined by the Promoter.
- (j) The Promoter cannot be held responsible for the Prize winner and/or their Companion being unable to participate in the travel Prize due to visa or other restrictions. Any fines, penalties, payments or expenditures incurred as a result of such travel documents not meeting the requirements of those authorities will be the sole responsibility of the traveller/s. At all times, it will be the responsibility of the traveller to ensure that his/her passport is in order and that he/she has the necessary visa clearances to enter the country of destination and, if required, any transit point.

9. Miscellaneous

9.1. The Promoter reserves the right to disqualify any individual who breaches any of these terms and conditions, acts in a fraudulent, dishonest or disruptive manner, or otherwise than in accordance with the spirit and intent of this Competition or is involved in any way in interfering or tampering with the conduct of this Competition.

9.2. By entering this Competition or accepting a Prize, to the maximum extent permitted by law, the Participant and their Companion agree to indemnify, release and hold harmless each of the Promoter, its related companies, its parent company, affiliates, directors, officers, employees and representatives against any and all liability, losses, demands, claims, actions, damages (including special, indirect and consequential damages), costs and expenses arising from or incurred, directly or indirectly, as a result of the Participant's entry into the Competition and acceptance, possession, use or misuse of the Prize, including without limitation, personal injuries, death and damage to personal or real property, due in whole or in part.

9.3. The Promoter reserves the right to amend these Terms and Conditions, either wholly or in part, including the right to cancel this Competition, in such manner as it deems fit, without prior notice or reason, and without liability to such Participant or Prizewinner.

9.4. In the event of any inconsistency between these Terms and Conditions and any brochures, marketing or promotional materials relating to the Competition, these terms and conditions, and all its subsequent variations, shall prevail.

Accommodation Terms:

- Four nights' accommodation for two adults and 2 children in a family room (configuration to be confirmed) at [Village Hotel Sentosa](#), subject to availability. Check-in and check out to be confirmed at time of booking.
- The room does not include any additional expenses such as transportation, meals, activities, or incidentals. A credit card will be requested from guests in arrival for any incidental charges.
- Accommodation is non-transferable and cannot be exchanged for cash or other prizes.
- The accommodation prize must be taken as one booking and cannot be split into multiple parts.
- Accommodation must be completed by 28 February 2027 and is not available during NZ school and public holidays.
- Accommodation will be booked by BCD Travel.

Goods and Services Prize:

- The winner will receive NZD\$2,000 spending money paid to a nominated New Zealand bank account.
- Airport transfers in Singapore will be arranged via BCD Travel.

Universal Pictures Prize Terms and Conditions:

- The Movie Prize is provided by and in association with Universal Pictures International New Zealand Limited (UPINZ) for the purposes of marketing and licensing for the movie The Super Mario Galaxy Movie.
- The Promoter may pass on the winner's details to UPINZ's Promotions Agency, Moving Light Communications, for the purposes of fulfilling the Prize.
- The Promoter may pass on the winner's details to UPINZ's Travel Agency, BCD Travel, for the purposes of booking accommodation and transfers as part of the Prize
- 'UPINZ' means Universal Pictures International New Zealand Limited and all companies in the UPINZ Group and all brands and operating companies controlled by or associated with those entities.
- Universal Pictures NZ LTD will not be responsible for any loss or damage suffered by Entrants or anyone else as a result of, arising out of, or in any way connected with the Promotion or its Prizes.

OTHER TERMS

1. Contestants may be required to participate on-air. If the Promoter believes, in the Promoters absolute discretion, that the contestant may use offensive or inappropriate behaviour or language, or the contestant does anything that may damage the reputation of the Promoter,
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- the Promoter may disqualify the contestant from the Promotion and any Prize awarded by the Promoter will be forfeit.
2. These terms and conditions, including the entry mechanism, Promotional Period and Prize, may be amended at any time. The Promoter reserves the right to terminate or extend the Promotion at any time.
 3. The Promoter will not be liable to any person in any way in relation to this Promotion including, without limitation, any loss or damage whatsoever suffered (including but not limited to indirect or consequential loss), death or personal injury howsoever suffered or sustained, the cancellation or postponement for any reason of the Prize and the quality of goods or services supplied by any third party, except for any liability that cannot be excluded by law.
 4. Any attempt to resell or auction all or any part of this Prize will result in an immediate cancellation of the Prize.
 5. The Promoter will collect and use, for the purposes of the Promotion, personal information from you (for example your email address and other contact details). Such personal information may be shared with other service providers for the purposes of providing the Prize. You have the right to request access to and correction of your personal information (where such information is readily retrievable by contacting the Promoter).
 6. Participants grant the Promoter permission to use their name, photograph, voice and film recordings in which they appear, in connection with the Promotion and for future promotion and marketing purposes and waive any claims to royalty, right or remuneration for such use. This includes the right to use on the Promoter's websites, Facebook pages, on air and other publications of the Promoter.
 7. Please contact info@thehits.co.nz with any queries.
 8. The Promoters' decisions on all entry and Promotion matters are final and no correspondence will be entered into.
 9. By entering the competition, you have agreed to accept these specific terms and conditions, our standard competition terms, our website terms of access and privacy policy.

STANDARD PROMOTION OR COMPETITION RULES

Definitions

'NZME' means all companies in the NZME Group including but not limited to NZME Holdings Limited, NZME Publishing Limited, NZME Radio Limited, GrabOne Limited and all brands and operating companies controlled by or associated with those entities.

The '**Promoter**' is NZME and OneRoof Limited.

'**Disqualified Participants**' are:

- (a) all NZME employees, all employees of participating sponsors or promoters and/or advertising agencies and their
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- Immediate Families and flatmates;
- (b) all people under the age of 18 years where the prize incorporates air travel or any other element which would be illegal to supply to a person under the age of 18 years;
 - (c) all people who have won a prize from the channel/station running this promotion in the last 14 days. If the previously won prize was valued at over \$1000 the winner must stand-down from entering for a period of 90 days.

'Immediate Families' include spouses, grandparents, parents, children, and grandchildren, whether by marriage, past marriages, remarriage, adoption, co-habitation or other family extension.

Entry

1. These Promotion or Competition Rules ('the **Rules**') apply to all NZME Promotions or Competitions (collectively the '**Promotion**') conducted on or off air and by means of any medium – online, radio, print, or a connected device.
 2. If a particular Promotion has specific rules or terms ('the '**Specific Rules**') those Specific Rules will apply if there is any inconsistency with the Rules.
 3. Unless otherwise stated in the Specific Rules registration, entry or vote is limited to 1 per person. Where multiple registrations, entries or votes are acceptable, each must be made separately.
 4. Entry into the Promotion is deemed to be acceptance of the Rules and the Specific Rules and confirmation that the entrant has the necessary authority (for example from the bill payer or owner of a telephone) to enter the Promotion.
 5. No purchase is necessary to win or participate in the Promotion, unless specified in the Specific Rules.
 6. The Promotion is open to New Zealand Residents only. Disqualified Participants may not enter in the Promotion.
 7. NZME reserve the right to exclude any person from participating in the Promotion on reasonable grounds.
 8. NZME reserve the right to refuse to award any prize to an entrant who NZME decide (at their discretion) have violated the Rules (including the Specific Rules), gained unfair advantage in participating in the Promotion or won using fraudulent means.
 9. By participating, entrants grant NZME exclusive permission to use their names, characters, photographs, videos, voices and likeness in connection with the Promotion and for future promotion and marketing purposes and waive any claims to royalty, right or remuneration for such use.
 10. All entrant personal details must be valid and up to date and will be held by NZME and may be used for the purpose of the Promotion and for future promotion and marketing purposes in accordance with NZME Privacy Policy (see www.NZME.co.nz) unless otherwise directed by contestants at the time of entry.
 11. Personal information provided at the time of entry is presumed to be true and, in the case of text or email notification – active, through to and beyond the date of the Promotion's completion.
 12. Where the Promotion involves texting, the following apply:
 - a) Standard sms text charges will apply, unless otherwise stated in the Specific Rules and will depend on the entrant's particular plan or agreement with their phone service provider;
 - b) Any form of automated text message is invalid;
 - c) The telephone number from which the entry was made will be stored in a database. The entrant has a two-business-day period from the time of entry to request removal from the database. If no request is made it is deemed acceptance that the information can be used for future promotion and marketing purposes; and
 - d) NZME takes no responsibility for text costs incurred after the Promotion has closed as stipulated in the Specific Rules.
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Winning the Prize

13. Only the person who originally entered the Promotion can be awarded the prize (the 'Winner').
 14. The Winner will be determined in the manner set out in the Rules or the Specific Rules – if not specified then as determined by the Promoter who shall for this purpose be deemed the judge (the 'Judge').
 15. The Judge's determination of the Winner will be final and no correspondence will be entered into.
 16. The Winner will be notified by email, phone (voice or text), mail or in person and must be available for the preparation of all publicity that may be required by NZME. Where attempts to contact the Winner fail (eg when the Winner cannot be contacted by phone after three attempts or mail sent is returned) the Judge will select another winner. If, after successful notification, the prize is not collected within two months of being announced it will be regarded as forfeit. (Note: 3 attempts to contact the Winner will include individual calls to any numbers provided at the time of entry. However, should the prize's total worth equal less than NZD\$250 and be a live-to-air draw, only one failed attempt at contact will be acceptable before the Judge selects another winner.)
 17. The Prize is not redeemable for cash or transferable. No other family members, friends, office associates or any other person will be able to participate on the Winner's behalf. In the event that the Prize specified in the Competition becomes unavailable for any reason the Promoter may substitute a prize of like or equal value.
 18. Where the Winner is required to claim the prize in person, they must provide proper identification (eg driver's licence, passport, birth certificate). If the Winner is under the age of 18 years their parent or legal guardian must accompany the Winner or give their prior written consent to the award of the Prize.
 19. The Winner takes the Prize entirely at his/her own risk and indemnifies NZME in respect of any claim for any accident, injury, property damage or loss of life that may occur in connection with the prize. The Winner is responsible for all insurance, tax or other costs that may be associated with the Prize. Where the Prize has associated terms and conditions the Winner accepts the Prize subject to those terms and conditions and restrictions.
 20. The prize will be sent out within 14 working days if not discussed otherwise.
 21. Where the Prize includes air travel and/or accommodation, either international or domestic (the 'Travel Prize'):
 - (1) the Winner MUST have valid documentation, including but not limited to valid passports and Visas, which meet the requirements of immigration and other government authorities at every destination.
 - (a) Any fines, penalties, payments or expenditures incurred as a result of such documents not meeting the requirements of those authorities (including any costs associated with delay, will be the sole responsibility of the Winner).
 - (b) When the Travel Prize includes travel to or through the United States, it is the Winner's responsibility when travelling into or through (transiting included) the United States under the Visa Waiver Program to apply for an Electronic System for Travel Authorisation (ESTA) no later than 72 hours prior to departure if required. The winner must visit the US Department of Homeland Security website and fill in the required information. The cost of the ESTA is the sole responsibility of the Winner.
 - (2) The Winner and their travelling companion (if applicable) must travel together at all times. The Winner is responsible for transport from their residence to their nearest international airport for flight departure and from their nearest international airport to their residence upon returning to New Zealand.
 - (3) Flight tickets are available on the regular scheduled services of each airline and are subject to seasonal embargos. The flight itinerary may have to be adjusted depending on the airline's departure city and their current flight schedule. Unless otherwise specified, the air travel is economy class.
 - (4) Any changes to travel dates or additional accommodation outside the travel period specified in the Travel Prize details, made by the winner, which incur additional costs, are to be paid by the Travel Prize winner.
 - (5) Unless explicitly stated in the Specific Rules, the Winner will be responsible for expenses including, but not limited to, spending money, meals, drinks, transport, laundry charges, activities, incidentals, taxes (excluding departure and any other flight associated taxes included within the Travel Prize), gratuities, services charges, passports, visas, travel insurance and all other ancillary costs associated with redeeming
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the Travel Prize. The Winner must obtain travel insurance to protect themselves against additional costs incurred in the event of unforeseen circumstances.

- (6) The Travel Prize is not transferable or exchangeable and cannot be redeemed for cash. The Travel Prize must be taken as stated in the Specific Rules and no compensation will be payable if the Winner is unable to use the Travel Prize as stated. For the avoidance of doubt, if the Winner is, for whatever reason, unable to travel on a nominated date during this period, whether the failure was due to reasons beyond the Winner's control or otherwise, then the Winner will forfeit the Travel Prize.
- (7) The Promoter makes no representation as to safety, conditions and other issues that may exist at any destination. International travel advice can be obtained from various sources, including government, local consular offices and the web site of the New Zealand Ministry of Foreign Affairs and Trade. The winner accepts the Travel Prize at their own risk.
- (8) All travel is subject to the terms, conditions and restrictions of the Travel Prize service providers. Any travelling companion included in the Travel Prize (if applicable) accepts the Travel Prize subject to these terms, conditions and restrictions as if references to the Winner in the relevant clauses were to the travelling companion. The Winner and their travelling companion must sign a legal release, in a form acceptable to the Promoter in its absolute discretion, if requested by the Promoter.

NZME Responsibility

22. NZME reserve the right to amend, vary, extend or discontinue a Promotion at any stage, for any reason.
23. NZME take no responsibility for any inability to enter, complete, continue or conclude the Promotion due to equipment or technical malfunction, busy lines, inadvertent disconnection, texts with a misspelt keyword, texts to an incorrect shortcode, Force Majeure or otherwise.
24. To the fullest extent permitted by law NZME will not be liable for any loss or damage whatsoever (including but not limited to direct or consequential loss) or for personal injury as a result of Promotion entry or winning the prize.
25. Where the Prize is to be supplied by an entity outside NZME control and that entity fails, for whatever reason, to supply the prize, NZME has no responsibility for the provision of the Prize and is not obliged to provide an alternative prize or to take legal action to require the Prize supplier to provide the Prize

Acceptance

26. Participation in the Promotion is deemed acceptance of these Terms and Conditions. If the Winner does not accept these Terms and Conditions the prize will be forfeited.
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