

SPECIFIC PROMOTION OR COMPETITION RULES –

PROMOTION SUMMARY

The Hits, brought to you by NZME Radio Limited (**Promoter**), is giving listeners the chance to win a remarkable experience on a 10-day Princess cruise from London, courtesy of Universal Pictures 'Bridget Jones Mad About the Boy' movie, Princess Cruises and Singapore Airlines (**Promotion**).

HOW TO ENTER

1. The Promotion starts at 6am on 20/01/2025 and ends at 5pm on 07/02/2025 (**Promotional Period**).
2. To enter the Promotion a participant must:
 - a. Be an eligible contestant to play under the Promoter's Standard Terms and Conditions below
 - b. Be 18 Years of age or older to enter
3. To enter, participants must listen out for the cue to call, get on air and be put in the draw by The Hits Announcer
4. The Promoter will attempt to contact a daily entrant a maximum of two times using the details provided at the time of entry. If the winner does not answer, an alternative winner will be drawn.

MAJOR PRIZE DETAILS

5. There is one Major Prize which consists of; Flights, 10-day cruise round trip from London, Accommodation voucher and Movie tickets as outlined below.

Flights Prize

- The Promotion allows the participant to win two (2) return Economy Class tickets from Auckland or Christchurch travelling on Singapore Airlines to London.
- Please note travel only applies on Singapore Airlines operated aircraft and codeshare flights are not included. The dates for travel are from 22nd August 2025 to 6th September 2025 – flight dates can be amended subject to availability, however, please note that accommodation cannot be amended if you do chose to extend the dates.
- Employees of Singapore Airlines, and associated sponsor(s) and their immediate families are not eligible to participate.
- Prize winner must be at least 18 years of age in order to be eligible for the prize. Participants must be a resident of New Zealand, hold a passport with minimum six months' validity and not have any prior criminal convictions.
- Airport taxes and New Zealand government charges as applicable on the air ticket.

- The Winner and the Winner's chosen travelling companion ('Companion') are responsible for and must cover the cost of:

(a) visas, passports and any other travel documentation required;

(b) transport and associated costs from their residence to their selected airport for flight departure and from their selected airport to their residence upon returning to New Zealand;

(c) all other expenses related to the Prize, including without limitation, taxes, full travel insurance, transfers, spending money, food and beverage and any other incidental costs; and

(d) any changes to travel dates or additional accommodation outside the travel period specified in the Prize details.

- Travel for the Prize must depart and return by 19 September 2025.
- 4. Specific Rules
- 4.1. The Winner and Companion must hold full international travel insurance for the duration of the trip prior to departure from New Zealand.
- 4.2. If the Winner or Companion has a criminal record and is denied entry into their final destination or encounters any visa issues on route, Singapore Airlines cannot be held responsible or liable in any way.
- 4.3. The provision of air tickets from Singapore Airlines is subject to the following conditions:

(a) the issuance of tickets is subject to clause 3.5;

(b) excess baggage waiver will not be granted;

(c) Economy Class tickets are not upgradable to Premium Economy, Business Class or First Class unless the winner wishes to do so at their own expense;

(d) the tickets will only be issued if all sectors are confirmed;

(e) once the airline tickets are issued to the Winner and Companion, requests for changes of passengers' names and travelling sectors will be subjected to Singapore Airlines approval. For any changes to tickets after issuance a charge of NZD75.00 per change will be levied;

(f) no portion of travel not utilised may be carried forward beyond the validity dates contained on the ticket.

- Frequent Flyer mileage cannot be accrued on any of the free or concession travel undertaken for this Prize.
- Charges for excess baggage shall apply where a passenger seeks to carry more than their entitlement of luggage. In such cases, Singapore Airlines is not liable for the charges.
- Tickets will be valid only for the travel as specified and for the period specified on the ticket. Unused travel at the expiry of the validity period cannot be refunded or re-utilised. Once a journey commences (i.e. the point at which the first flight coupon is redeemed for travel), the utilisation of the commitment for free tickets is deemed to have been made against the provision stated above.
- Tickets are not transferable and must be issued only in the correct name of the person travelling.

Cruise Prize

- Balcony Stateroom – Twin share (2 people)
- Standard Fare: include accommodation, complimentary dining in select venues and entertainment along with our MedallionClass[®] experience.
- Princess Cruises is the prize supplier. By taking this prize you agree to and accept these terms and conditions, and Princess Cruises booking and passage conditions which can be found here www.princess.com/en-au/legal/passage-contract

Prize Validity & Redemption

The prize must be taken on 25 August 2025. The prize is only valid for this time and cannot be changed once the booking has been made. If for any reason the winner does not take part of the prize at the time specified by the Prize Supplier, then it will be considered forfeited, and no compensation will be awarded. To redeem the prize, the prize winner must travel and cannot sell, transfer or give away any part of the prize, and cannot redeem it for cash. Prizes cannot be substituted and cannot be combined with other promotional offers. Both the winner and their guest must be over 18 years of age at the commencement of the selected cruise.

Prize Changes

If the prize is unavailable for any reason, the Supplier reserves the right to substitute the prize (or part of) to the same or a similar prize of equal or greater value, subject to consumer laws. The Supplier accepts no responsibility for change in prize value between now and the Redemption Date.

Prize winner's responsibility

The prize winner and travel companion are responsible for ensuring they can safely participate in the prize. If the winner and/or travel companion require any assistance to safely participate in the prize, please advise the Supplier. The prize winner (and travel companion) are responsible for all other expenses and documentation (unless specified) where applicable, including: spending money, additional meals at Specialty restaurants, beverages, shore tours transfers, laundry charges, extra activities, incidentals, gratuities, charges to use facilities, in-room charges, passports, visas, vaccinations, travel insurance and all other ancillary costs. A credit card imprint or cash deposit will be required from the winner and/or travel companion at check-in before boarding the ship. The Supplier makes no representation as to the safety, conditions or other issues that may exist at any destination.

Rights of the Supplier

The winner agrees he/she will sign a legal release if deemed necessary by the Supplier. The Supplier reserves the right to refuse travel to a winner and/or travel companion where the Supplier receives notification from authorities, or forms a reasonable view, that the winner and/or travel companion present a risk to themselves or other

passengers. The Supplier reserves the right to cancel, terminate, modify or suspend the prize subject to any written directions from a relevant regulatory authority if required due to interference of any external factor which prevents or significantly hinders the Supplier's ability to provide the prize as described in these Terms and Conditions. This may include but is not limited to vandalism, power failures, natural disasters, civil unrest, strike, war or act of terrorism.

Additional conditions

As a condition of accepting the prize, the winner (and travel companion) must sign any legal documentation in the form required by Princess Cruises. By accepting this prize the winner may also be required to take part in further promotional activities.

Legal Matters

Except for any liability that cannot be excluded by law, the Supplier (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or a result of the prize, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Supplier's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Supplier) due to any reason beyond the reasonable control of the Supplier; (d) any variation in prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by a winner or entrant; or (f) use of the prize.

Personal Information

The Supplier collects personal information in order to provide the prize and may, for this purpose, disclose such information to third parties. Acceptance of this prize is conditional on providing this information. The Supplier may, for an indefinite period, unless otherwise advised, use the information for promotional, marketing and publicity purposes. Details of the Supplier's Privacy Policy are available at http://www.princess.com/legal/legal_privacy/index.jsp

Contact Details:

Please contact your prize organiser with your contact details to accept the prize.

- **Accommodation Prize**
 - Accommodation voucher to the value of \$1,000 NZD for the winner to book accommodation in London before and after the cruise.
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Movie Prize

- 2x movie passes to *Bridget Jones Mad About the Boy* New Zealand cinemas.
 - o One double pass provided by UPINZ to see *Bridget Jones Mad About the Boy* in participating NZ cinemas:
 - o The double pass must be redeemed in New Zealand whilst the movie is airing in New Zealand at participating NZ cinemas.
 - o Entrants are responsible for ensuring they are compliant with the relevant movie rating (i.e. R13, R16, R18 etc.).
 - o Admission to the movie theatre is subject to the cinema operators rules of entry.

OTHER TERMS

1. Contestants may be required to participate on-air. If the Promoter believes, in the Promoters absolute discretion, that the contestant may use offensive or inappropriate behaviour or language, or the contestant does anything that may damage the reputation of the Promoter, the Promoter may disqualify the contestant from the Promotion and any Prize awarded by the Promoter will be forfeit.
 2. These terms and conditions, including the entry mechanism, Promotional Period and Prize, may be amended at any time. The Promoter reserves the right to terminate or extend the Promotion at any time.
 3. The Promoter will not be liable to any person in any way in relation to this Promotion including, without limitation, any loss or damage whatsoever suffered (including but not limited to indirect or consequential loss), death or personal injury howsoever suffered or sustained, the cancellation or postponement for any reason of the Prize and the quality of goods or services supplied by any third party, except for any liability that cannot be excluded by law.
 4. Any attempt to resell or auction all or any part of this Prize will result in an immediate cancellation of the Prize.
 5. The Promoter will collect and use, for the purposes of the Promotion, personal information from you (for example your email address and other contact details). Such personal information may be shared with other service providers for the purposes of providing the Prize. You have the right to request access to and correction of your personal information (where such information is readily retrievable by contacting the Promoter).
 6. Participants grant the Promoter permission to use their name, photograph, voice and film recordings in which they appear, in connection with the Promotion and for future promotion and marketing purposes and waive any claims to royalty, right or remuneration for such use. This includes the right to use on the Promoter's websites, Facebook pages, on air and other publications of the Promoter.
 7. Please contact info@thehits.co.nz with any queries.
 8. The Promoters' decisions on all entry and Promotion matters are final and no correspondence will be entered into.
 9. By entering the competition, you have agreed to accept these specific terms and conditions, our standard competition terms, our website terms of access and privacy policy.
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UNIVERSAL PICTURES PRIZE TERMS AND CONDITIONS (MOVIE PRIZE):

- The Movie Prize is provided by and in association with Universal Pictures International New Zealand Limited (UPINZ) for the purposes of marketing and licensing for the movie *Bridget Jones Mad About the Boy*.
- The Promoter may pass on the winner's details to UPINZ's Promotions Agency, Moving Light Communications, for the purposes of fulfilling the Movie Prize.
- 'UPINZ' means Universal Pictures International New Zealand Limited and all companies in the UPINZ Group and all brands and operating companies controlled by or associated with those entities.
- Universal Pictures NZ LTD will not be responsible for any loss or damage suffered by Entrants or anyone else as a result of, arising out of, or in any way connected with the Promotion or its Prizes.

STANDARD PROMOTION OR COMPETITION RULES

Definitions

'NZME' means all companies in the NZME Group including but not limited to NZME Holdings Limited, NZME Publishing Limited, NZME Radio Limited, GrabOne Limited and all brands and operating companies controlled by or associated with those entities.

The '**Promoter**' is NZME and OneRoof Limited.

'**Disqualified Participants**' are:

- (a) all NZME employees, all employees of participating sponsors or promoters and/or advertising agencies and their Immediate Families and flatmates;
- (b) all people under the age of 18 years where the prize incorporates air travel or any other element which would be illegal to supply to a person under the age of 18 years;
- (c) all people who have won a prize from the channel/station running this promotion in the last 14 days. If the previously won prize was valued at over \$1000 the winner must stand-down from entering for a period of 90 days.

'**Immediate Families**' include spouses, grandparents, parents, children, and grandchildren, whether by marriage, past marriages, remarriage, adoption, co-habitation or other family extension.

Entry


1. These Promotion or Competition Rules ('the **Rules**') apply to all NZME Promotions or Competitions (collectively the '**Promotion**') conducted on or off air and by means of any medium – online, radio, print, or a connected device.
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2. If a particular Promotion has specific rules or terms ('the **Specific Rules**') those Specific Rules will apply if there is any inconsistency with the Rules.
3. Unless otherwise stated in the Specific Rules registration, entry or vote is limited to 1 per person. Where multiple registrations, entries or votes are acceptable, each must be made separately.
4. Entry into the Promotion is deemed to be acceptance of the Rules and the Specific Rules and confirmation that the entrant has the necessary authority (for example from the bill payer or owner of a telephone) to enter the Promotion.
5. No purchase is necessary to win or participate in the Promotion, unless specified in the Specific Rules.
6. The Promotion is open to New Zealand Residents only. Disqualified Participants may not enter in the Promotion.
7. NZME reserve the right to exclude any person from participating in the Promotion on reasonable grounds.
8. NZME reserve the right to refuse to award any prize to an entrant who NZME decide (at their discretion) have violated the Rules (including the Specific Rules), gained unfair advantage in participating in the Promotion or won using fraudulent means.
9. By participating, entrants grant NZME exclusive permission to use their names, characters, photographs, videos, voices and likeness in connection with the Promotion and for future promotion and marketing purposes and waive any claims to royalty, right or remuneration for such use.
10. All entrant personal details must be valid and up to date and will be held by NZME and may be used for the purpose of the Promotion and for future promotion and marketing purposes in accordance with NZME Privacy Policy (see www.NZME.co.nz) unless otherwise directed by contestants at the time of entry.
11. Personal information provided at the time of entry is presumed to be true and, in the case of text or email notification – active, through to and beyond the date of the Promotion's completion.
12. Where the Promotion involves texting, the following apply:
 - a) Standard sms text charges will apply, unless otherwise stated in the Specific Rules and will depend on the entrant's particular plan or agreement with their phone service provider;
 - b) Any form of automated text message is invalid;
 - c) The telephone number from which the entry was made will be stored in a database. The entrant has a two-business-day period from the time of entry to request removal from the database. If no request is made it is deemed acceptance that the information can be used for future promotion and marketing purposes; and
 - d) NZME takes no responsibility for text costs incurred after the Promotion has closed as stipulated in the Specific Rules.

Winning the Prize

13. Only the person who originally entered the Promotion can be awarded the prize (the **'Winner'**).
 14. The Winner will be determined in the manner set out in the Rules or the Specific Rules – if not specified then as determined by the Promoter who shall for this purpose be deemed the judge (the **'Judge'**).
 15. The Judge's determination of the Winner will be final and no correspondence will be entered into.
 16. The Winner will be notified by email, phone (voice or text), mail or in person and must be available for the preparation of all publicity that may be required by NZME. Where attempts to contact the Winner fail (eg when the Winner cannot be contacted by phone after three attempts or mail sent is returned) the Judge will select another winner. If, after successful notification, the prize is not collected within two months of being announced it will be regarded as forfeit. (Note: 3 attempts to contact the Winner will include individual calls to any numbers provided at the time of entry. However, should the prize's total worth equal less than NZD\$250 and be a live-to-air draw, only one failed attempt at contact will be acceptable before the Judge selects another winner.)
 17. The Prize is not redeemable for cash or transferable. No other family members, friends, office associates or any other person will be able to participate on the Winner's behalf. In the event that the Prize specified in the Competition becomes unavailable for any reason the Promoter may substitute a prize of like or equal value.
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18. Where the Winner is required to claim the prize in person, they must provide proper identification (eg driver's licence, passport, birth certificate). If the Winner is under the age of 18 years their parent or legal guardian must accompany the Winner or give their prior written consent to the award of the Prize.
19. The Winner takes the Prize entirely at his/her own risk and indemnifies NZME in respect of any claim for any accident, injury, property damage or loss of life that may occur in connection with the prize. The Winner is responsible for all insurance, tax or other costs that may be associated with the Prize. Where the Prize has associated terms and conditions the Winner accepts the Prize subject to those terms and conditions and restrictions.
20. The prize will be sent out within 14 working days if not discussed otherwise.
21. Where the Prize includes air travel and/or accommodation, either international or domestic (the 'Travel Prize'):
- (1) the Winner MUST have valid documentation, including but not limited to valid passports and Visas, which meet the requirements of immigration and other government authorities at every destination.
 - (a) Any fines, penalties, payments or expenditures incurred as a result of such documents not meeting the requirements of those authorities (including any costs associated with delay, will be the sole responsibility of the Winner).
 - (b) When the Travel Prize includes travel to or through the United States, it is the Winner's responsibility when travelling into or through (transiting included) the United States under the Visa Waiver Program to apply for an Electronic System for Travel Authorisation (ESTA) no later than 72 hours prior to departure if required. The winner must visit the US Department of Homeland Security website and fill in the required information. The cost of the ESTA is the sole responsibility of the Winner.
 - (2) The Winner and their travelling companions (if applicable) must travel together at all times. The Winner is responsible for transport from their residence to their nearest international airport for flight departure and from their nearest international airport to their residence upon returning to New Zealand.
 - (3) Flight tickets are available on the regular scheduled services of each airline and are subject to seasonal embargos. The flight itinerary may have to be adjusted depending on the airline's departure city and their current flight schedule. Unless otherwise specified, the air travel is economy class.
 - (4) Any changes to travel dates or additional accommodation outside the travel period specified in the Travel Prize details, made by the winner, which incur additional costs, are to be paid by the Travel Prize winner.
 - (5) Unless explicitly stated in the Specific Rules, the Winner will be responsible for expenses including, but not limited to, spending money, meals, drinks, transport, laundry charges, activities, incidentals, taxes (excluding departure and any other flight associated taxes included within the Travel Prize), gratuities, services charges, passports, visas, travel insurance and all other ancillary costs associated with redeeming the Travel Prize. The Winner must obtain travel insurance to protect themselves against additional costs incurred in the event of unforeseen circumstances.
 - (6) The Travel Prize is not transferable or exchangeable and cannot be redeemed for cash. The Travel Prize must be taken as stated in the Specific Rules and no compensation will be payable if the Winner is unable to use the Travel Prize as stated. For the avoidance of doubt, if the Winner is, for whatever reason, unable to travel on a nominated date during this period, whether the failure was due to reasons beyond the Winner's control or otherwise, then the Winner will forfeit the Travel Prize.
 - (7) The Promoter makes no representation as to safety, conditions and other issues that may exist at any destination. International travel advice can be obtained from various sources, including government, local consular offices and the web site of the New Zealand Ministry of Foreign Affairs and Trade. The winner accepts the Travel Prize at their own risk.
 - (8) All travel is subject to the terms, conditions and restrictions of the Travel Prize service providers. Any travelling companion included in the Travel Prize (if applicable) accepts the Travel Prize subject to these terms, conditions and restrictions as if references to the Winner in the relevant clauses were to the travelling companion. The Winner and their travelling companion must sign a legal release, in a form acceptable to the Promoter in its absolute discretion, if requested by the Promoter.

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22. NZME reserve the right to amend, vary, extend or discontinue a Promotion at any stage, for any reason.
 23. NZME take no responsibility for any inability to enter, complete, continue or conclude the Promotion due to equipment or technical malfunction, busy lines, inadvertent disconnection, texts with a misspelt keyword, texts to an incorrect shortcode, Force Majeure or otherwise.
 24. To the fullest extent permitted by law NZME will not be liable for any loss or damage whatsoever (including but not limited to direct or consequential loss) or for personal injury as a result of Promotion entry or winning the prize.
 25. Where the Prize is to be supplied by an entity outside NZME control and that entity fails, for whatever reason, to supply the prize, NZME has no responsibility for the provision of the Prize and is not obliged to provide an alternative prize or to take legal action to require the Prize supplier to provide the Prize

Acceptance

26. Participation in the Promotion is deemed acceptance of these Terms and Conditions. If the Winner does not accept these Terms and Conditions the prize will be forfeited.
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